



2700 Barrett Lakes Blvd
Suite 100
Kennesaw, GA 30144

Warranty Instructions **for our Distributors**

1. Complete warranty report for each compressor*
2. Create a "reference number" for each form (see upper right corner of warranty form). That number will be used in the PO field of the warranty credit for identifying your warranty.
3. Attach a copy of the sales invoice (the word INVOICE must appear on this document) where you sold the compressor to your customer the first time.*
4. This invoice must be dated within the last 12 month period.
5. Remove and send mylar stickers or metal tags and attach them to the warranty form.* Danfoss items with imprinted date codes will need to attach a photo with model and date code information.
6. Danfoss requires serial number of replacement compressor.
7. Please mail the above (3*) items to the address below.
8. Bristol H22G, H2BG or H2NG compressors are to be kept for 90 days for a sales representative to inspect. If you have not heard from a sales representative within 30 days, please contact me (see number below).
9. All compressors can be field scrapped after credit has been received.
10. Please note: all compressors must be installed by licensed contractors.

*Please keep copies of all of the above in case they are lost in the mail.

DO NOT RETURN THE COMPRESSOR

(Packard reserves the right to require the return of any compressor for the purpose of warranty approval or denial.)

These instructions are for Danfoss, Embraco, Aspera, Bristol and LG compressors (see attached for additional instructions for Bristol H22G, H2BG or H2NG compressors).

YOU MAY OPT TO SEND WARRANTY CLAIMS VIA UPS, FED EX OR USPS TO VERIFY DELIVERY AND FOR AVAILABLE TRACKING. ALL SHIPPING METHODS ARE AT CUSTOMER'S EXPENSE.

If you have any questions, please do not hesitate to contact me:

**Toni Brewton
Packard, Inc.
2700 Barrett Lakes Blvd.
Suite 100
Kennesaw, GA 30144
(800) 334-1769
tbrewton@packardonline.com**

WARRANTY PROCEDURES FOR BRISTOL G COMPRESSORS

Warranty Period: Twelve months from date of sale by wholesaler.
The warranty applies only to parts sold within the U.S.A.

The Bristol G compressors listed below require the correct external protection module. This module is an external protection device that must be replaced if the compressor is changed.

The 115/230V protective module comes standard with these models. For those applications that require the 24V modules these must be purchased separately. Part numbers for required modules are listed adjacent to corresponding models.

Old Model	New Model	STANDARD MODULE Included	STANDARD MODULE Included PN	24V MODULE PN (Must be Purchased Separately)
H2NG094GPDE-R	H22G094GPDE-R	115/230V	241774	241772
H2NG094GPEE-R	H22G094GPEE-R	115/230V	241774	241772
H2NG124GPDE-R	H22G124GPDE-R	115/230V	241774	241772
H2NG124GPEE-R	H22G124GPEE-R	115/230V	241774	241772
H2NG184DPDF-S	H22G184DPDF-S	115/230V	241771	241770
H2NG184DPDF-R	H22G184DPDF-R	115/230V	241771	241770
H2NG184DPEF-S	H22G184DPEF-S	115/230V	241771	241770
H2NG184DPEF-R	H22G184DPEF-R	115/230V	241771	241770
H2NG184GPDF-R	H22G184GPDF-R	115/230V	241771	241770
H2NG184GPEF-R	H22G184GPEF-R	115/230V	241771	241770
H2NG204DREF-S	H22G204DREF-S	115/230V	241771	241770
H2NG204DREF-R	H22G204DREF-R	115/230V	241771	241770
H2NG204FRDF-S	H22G204FRDF-S	115/230V	241771	241770
H2NG204FRDF-R	H22G204FRDF-R	115/230V	241771	241770
H2NG244DREF-S	H22G244DREF-S	115/230V	241771	241770
H2NG244DREF-R	H22G244DREF-R	115/230V	241771	241770
H2NG244FRDF-S	H22G244FRDF-S	115/230V	241771	241770
H2NG244FRDF-R	H22G244FRDF-R	115/230V	241771	241770
H2NG244GPDF-R	H22G244GPDF-R	115/230V	241771	241770
H2NG244GPEF-R	H22G244GPEF-R	115/230V	241771	241770
H2NG294DPEF-S	H22G294DPEF-S	115/230V	241771	241770
H2NG294DPEF-R	H22G294DPEF-R	115/230V	241771	241770
H2NG294FPDF-S	H22G294FPDF-S	115/230V	241771	241770
H2NG294FPDF-R	H22G294FPDF-R	115/230V	241771	241770

1. *Submit initial warranty claim including module part number installed on the application. This information must be included in order to validate warranty claims.*
2. *Your Packard representative will be contacted and will perform an inspection. This inspection is required in order to field scrap the compressor. The compressor should be kept on sight until credit is issued. The correct protective module must have been wired into the circuit at the time of failure and at the time of inspection to approve warranty.*



COMPRESSOR WARRANTY CLAIM FORM

DATE:	PACKARD'S CUSTOMER INFORMATION	Reference number:
	YOUR COMPANY INFORMATION:	
COMPRESSOR OR CONDENSING UNIT MODEL #	Company Name:	
	Address:	
SERIAL #:	Phone number:	Circle Reason for Return:
	Contact Name:	*Will not start <input type="checkbox"/>
DATE CODE:	Email:	*Won't pump <input type="checkbox"/>
		*Open Windings <input type="checkbox"/>
YOUR END-USER CUSTOMER INFORMATION	NOTES:	*Grounded <input type="checkbox"/>
End User Name:		*High Amps <input type="checkbox"/>
Date compressor sold:		*Noise <input type="checkbox"/>
Invoice number: <i>(Invoice must be attached)</i>		*Other <input type="checkbox"/>
Date compressor failed: <i>(Must be within 12 months of the sold date)</i>		
<p align="center">ATTACH MYLAR STICKER HERE (OR PHOTO OF DANFOSS NAMEPLATE--DO NOT FIELD SCRAP DANFOSS PRODUCTS UNTIL CREDIT RECEIVED)</p>		Questions, call: Toni Brewton
	REPLACEMENT INFORMATION (REQUIRED FOR DANFOSS UNITS)	(800) 334-1769
	Model #:	tbrewton@packardonline.com
	Serial #:	
		Mail to:
		Packard, Inc. Attn: Warranty Dept. 2700 Barrett Lakes Blvd. NW Suite 100 Kennesaw, GA 30144

KEEP COPY OF PAPERWORK FOR YOUR RECORDS - USE ONE SHEET PER COMPRESSOR - ATTACH MYLAR STICKER & COPY OF INVOICE TO YOUR CUSTOMER